

Privacy Notice

Your privacy matters to us. We pledge to protect your privacy and keep your trust. As we provide services to you, we gather information about the quality, technical configuration, type, destination and amount of products and services you use.

We also gather data during application processes. This information is known as **Customer Proprietary Network Information (CPNI)** and “Non public Personal Information”.

Under federal law, you have a right and Cascade Communications has a duty, to protect the confidentiality of your CPNI. Cascade Communications will not disclose or sell this information, unless required to do so by law; or upon receipt of an affirmative written request by a customer.

Cascade Communications may share or permit access to your CPNI on a limited, as-needed basis with trusted agents and contractors (billing and technical support vendors) that assist us in providing services. They share a duty to protect your CPNI.

Know that we limit access to your personal information to employees, agents or contractors who must use the information to provide products and services to you.

Further sharing of this information is restricted by our employee handbook, non-disclosure agreements and the law, in order to guard your personal information.